

Collaborative Aotearoa Workshop Three

23 October 2024



WORKSHOP 3 INNOVATORS

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Executive summary

Emphasising collaboration and whanaungatanga, workshop 3 aimed to co-create a shared vision for general practice by 2030, identify enabling themes, and generate actionable ideas.

Our first task was to co-create a shared vision, centered around us being both a consumer and a provider of primary health care. We wanted to know what engaging with a health provider would be like in the next 5-years. Individual ideas were formed and then connected to others until larger groups were made. Participants shared their visions with the audience.

We then critically examined the current domains that HCH is anchored on and wondered if these are still relevant to our 2024 context. We engaged in robust kōrero about equity, sustainability, workflows and priorities. We identified several key enablers that support our mahi. We spent time exploring the innovative ideas generated from Workshop 2, through the enablers lens.

We engaged with each of the innovations and collaborated to ascertain its priority rating, value, and energy required to accomplish an outcome.

We were honoured to host Anna Skinner and Alessandro Stollenwerk Cavallaro from Manatū Hauora. We facilitated a wānanga on discussing, designing and developing measures that would support us to increase health outcomes, whilst being appropriate for commissioning.

Our workshop concluded with road mapping our future horizons and setting the scene for future mahi. We then hosted a poroporoaki to invite participants to share their reflections of the workshop series.

Participants actively engaged in discussions, shared insights, and collaborated to explore a reimagined model of care for Aotearoa. Together, we are shaping a future that prioritises health equity and innovative practices in primary care.

Workshop Purpose

Review and reimagine our primary care model to better support whānau and kaimahi across Aotearoa.

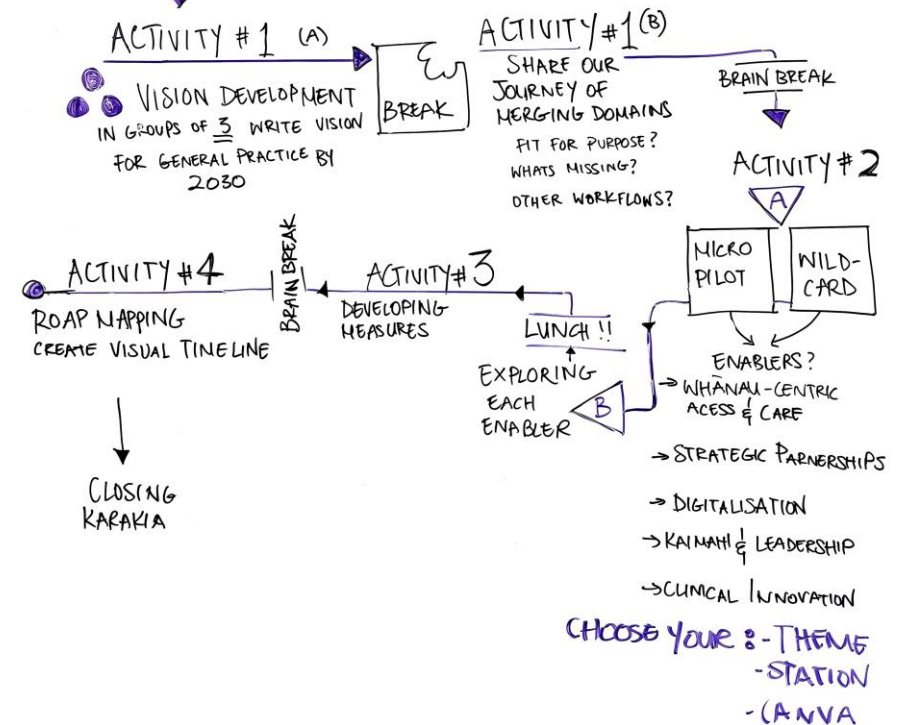
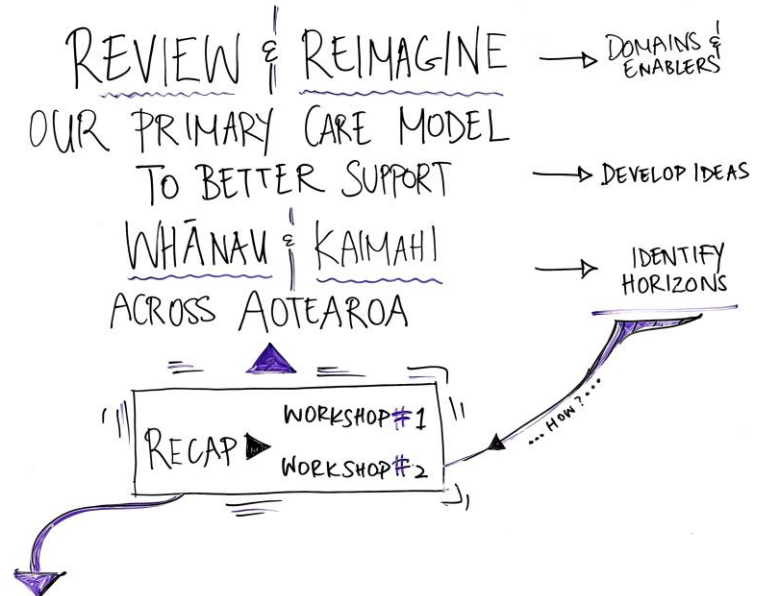


Te Kaupapa o te Rā

Workshop 3 was facilitated by Jess and Marama from Collaborative Aotearoa who, with support, guided participants through a series of activities to activate impactful thinking. We acknowledge the amazing mahi of Gareth Parry from PwC who facilitated Workshops 1 and 2

The overarching goals for the day were:

1. Co-create a shared vision for general practice
2. Develop ideas from workshops 1 and 2
3. Identify horizons for releasing new initiatives





Domains and Enablers

The current HCH Model of Care is centered on 4 domains, these are often referred to as workflows, and centre on a patient's clinical need. We discussed a more open interpretation of sustainability to include not only a practice being a sustainable business, but also our responsibility for environmental sustainability. We wondered if environmental sustainability could be woven throughout all domains.

It was discussed that the domains of Proactive Care and Routine and Preventative Care could be merged to form a single domain as they have similar content.

Analysis of Workshop 2 mahi led us to discover enablers, these are foci through which we view each domain. The enablers we presented for discussion were:

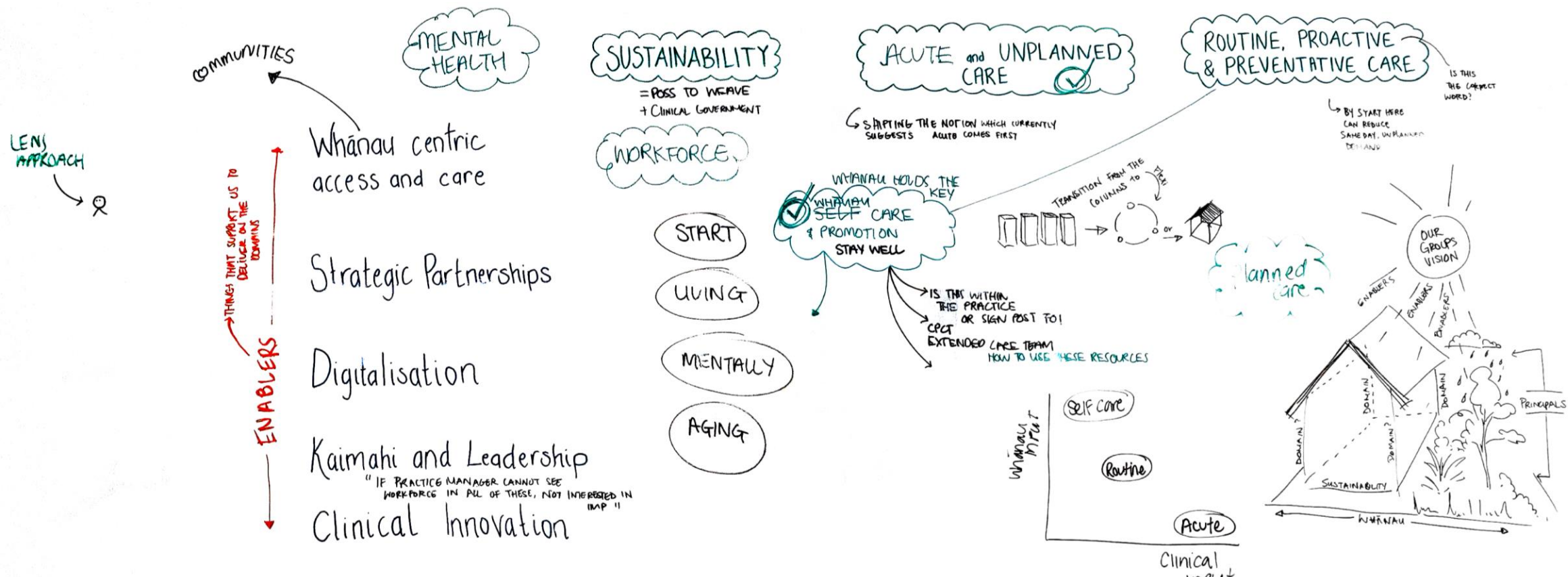
- Whānau Centered Care and Access,
- Strategic Partnerships,
- Digitalisation
- Kaimahi and Leadership
- Clinical Innovation

Participants provided feedback on workflows and gaps and began thinking about a framework from which to grow these domains and enablers.



Outcome: Domains were discussed and there was consensus that further exploration of language used was necessary. Participants accepted the enablers as a valued contribution and a clear way to prioritise workflows.

Next Step: Collaborative Aotearoa will continue the work of developing the domains ensuring they take into consideration the workshops input, practice input and whānau input.



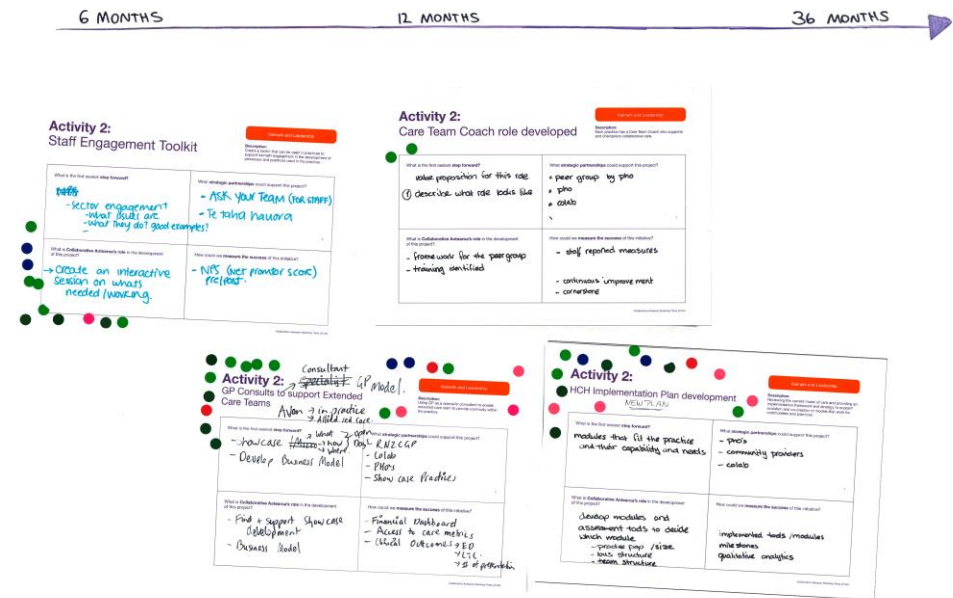
Developing Ideas

Workshop 1 and 2 provided us with 23 ideas to explore within our new model of care. We reviewed them and upon synthesis found common themes. These themes were viewed as our enablers.

Participants self selected an enabler theme and had the matching innovations provided to them. The purpose of this activity in Workshop 3 was to review those innovations and delve into the details, identifying the first easiest step forward, who could collaborate on the idea, and what Collaborative Aotearoa's role could be its development.

Once each innovation was explored by the group, we did a hikoi around each of the stations where the participants presented their thinking. We then prioritized which were most impactful and identified it with a sticky dot.

The innovations were then put on our Vision board separated into Horizons, periods of time that the idea could be developed in.



Outcome: Analysis and prioritization of innovative ideas and a timeline created to show possible horizons.

Next Step: Collaborative Aotearoa will develop a plan for implementing micropilots to test and scale the ideas.



Developing Measures

Measuring outcomes is a crucial aspect of care provision. It helps us evaluate the effectiveness of services and quality of care, gives data about patient outcomes based on approaches, and provides valuable insights into healthcare costs and needs, ensuring funds are allocated in the most efficient and equitable way.

We engaged in a large group discussion focusing on what measures would give us robust information for both quality improvement and commissioning of funds.

Current measures were seen to all be clinical and so there was discussion about how we could measure impact, as well as outcomes. Examples of non-clinical measures are community integration with General Practice, kaimahi experience and whānau engagement.

Outcomes: A collection of metrics to guide future initiatives and measure success within a reimagined model of care.

Next Steps: Collaborative Aotearoa is exploring how to include Social Return On Investment information that evaluates the social, economic, and environmental value created by healthcare interventions, services, and innovations.

Anna Skinner and Alessandro Stollenwerk Cavallaro from Manatū Hauora provided us with an overview of the Government Policy Statement (GPS) on Health for 2024-2027. Their presentation included a set of key measures focused on desired system changes.

GPS primary and community objectives

Improve access to and choice of primary and community healthcare services and diversify the points of entry and support through the care journey.

Develop funding models and subsidies to deal with the barriers to accessing primary and community healthcare.

Develop sustainable and efficient models of care to better deliver to people's needs closer to home

Ensure primary and community healthcare is culturally safe, including through supported delivery of Kaupapa Māori services

GPS primary and community measures

Percentage of New Zealand children to be fully immunised at 24 months of age

Ambulatory sensitive hospitalisation (ASH) rates, grouped by age

The percentage of people who experience unmet need to see a GP in the past 12 months due to cost

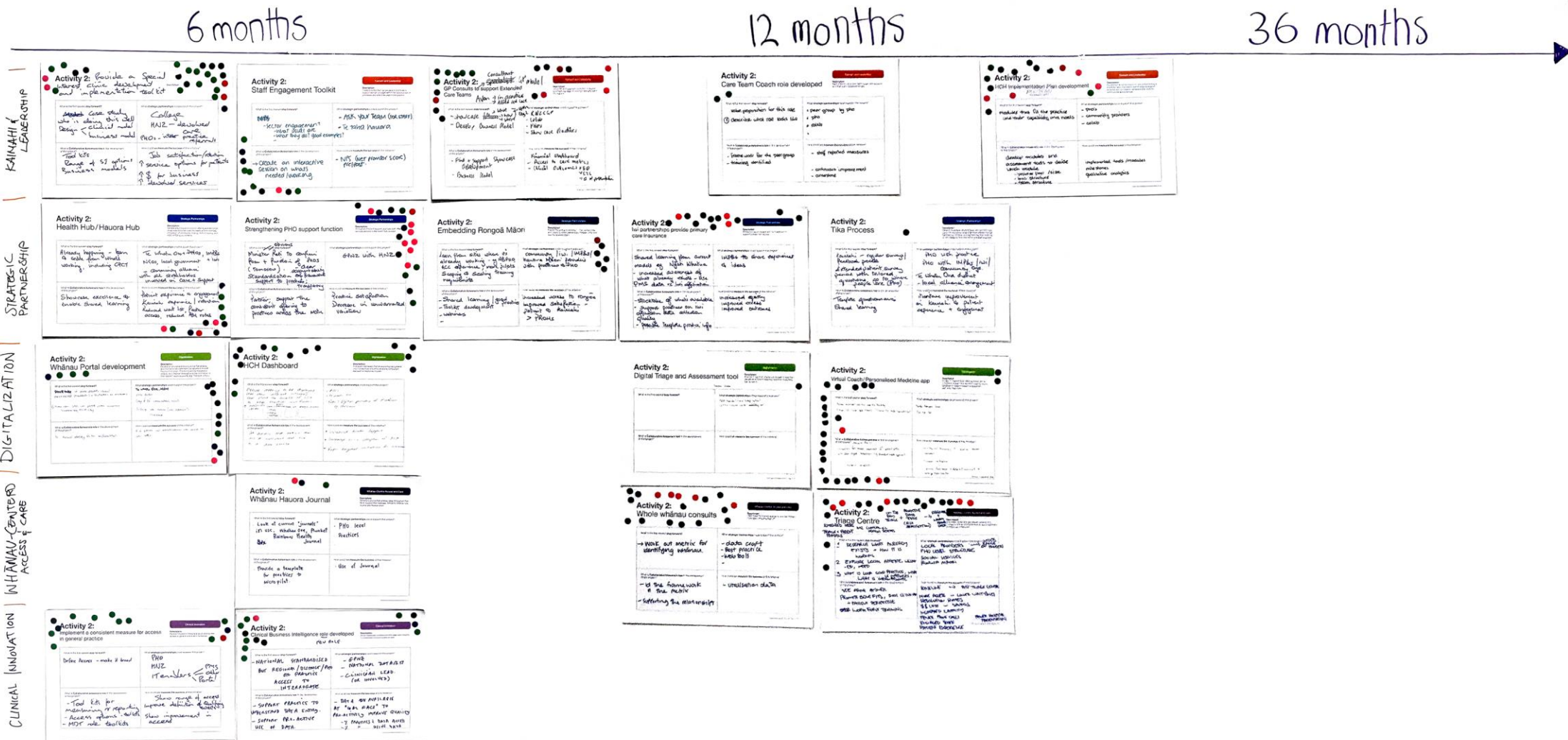
The percentage of people who experience unmet need to see a GP in the past 12 months due to time taken to get an appointment



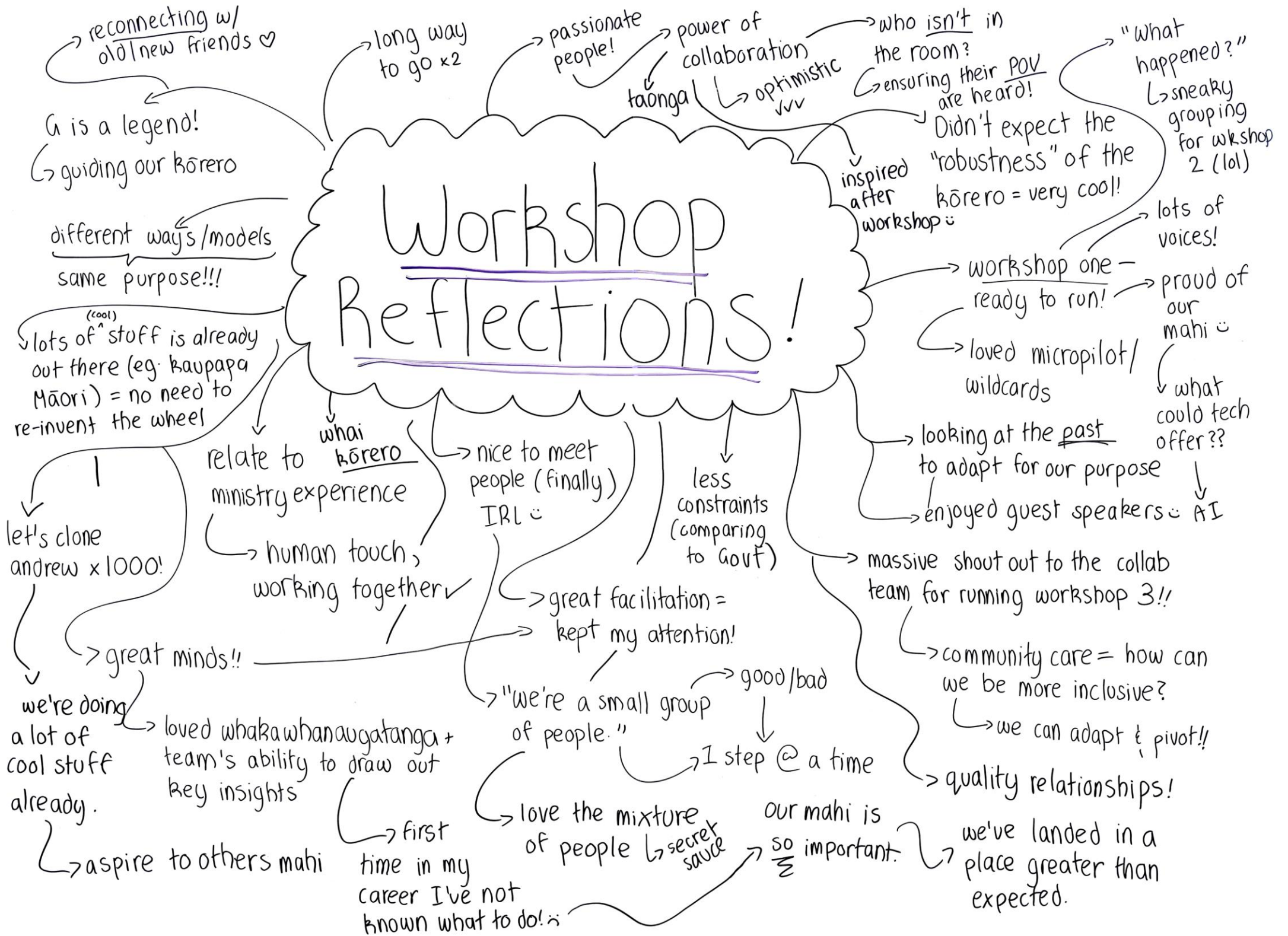
Road Mapping

We co-created a visual timeline to show our prioritized initiatives based on enabler, impact and feasibility. Many of these are already happening within our system and require socialization and scale. Others require consultation, critical analysis and further work to be developed into its practical application phase. This work will be completed over the next quarter.

Outcome: A roadmap outlining next steps for project implementation, ensuring alignment with community needs



Workshop Reflections!



Next steps

Collaborative Aotearoa will:

1. Synthesize Outcomes: Compile the insights and ideas generated during each Workshop into a cohesive document to guide future actions. This will be completed by end of February 2025.

2. Work with Lived-experience: Engage with our lived experience advisors and seek feedback, insights and critical analysis of potential innovations.

3. Follow-Up Meetings: Schedule check-ins to discuss the identified projects, fostering change and continued collaboration.

4. Engagement with Wider Community: Share the insights and outcomes with stakeholders and the wider community to gather further input and build support.

5. Establish Feedback Mechanisms: Create channels for participants to provide ongoing feedback and suggestions, ensuring that the process remains inclusive and responsive.



This playback document serves to reinforce our commitment to collaboration and the principles of whanaungatanga as we move forward with our innovative projects in primary healthcare in Aotearoa.

Ngā mihi nui.