

Fully functional patient portal

Overview

What is a fully functional patient portal?

Patient portals are secure online sites where patients can access their health information and interact with their general practice. Think of it as internet banking for your health. Patient portals give patients convenient and secure electronic access to their health information. Portals allow patients to have their healthcare delivered in a way they feel comfortable, which will reduce barriers, increase patient engagement and allow patients to better manage their own health care needs.

Portal can enable patients to:

- Book appointments, request repeat prescriptions, see test results and their medical records
- Receive reminders from the practice team about regular health needs
- Send and receive secure messages to and from practice team
- View clinical note & Communicate with the practice in an alternative way

Why?

